

BeautybyM Beauty and Laser Clinic

6 Esmonde Street, Gorey, Y25XD26, county Wexford

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CANCELLATION & RESCHEDULE POLICY

Your appointment is reserved especially for you, and while we understand that sometimes schedules adjustments are necessary, we respectfully request *at least 24 hours' notice for cancellations.*

You will receive an appointment reminder 48 hours in advance because we understand how easy it is to remember an appointment that you booked months ago.

As a courtesy, we will also call you up to 7 days in advance to confirm your appointment. However, if we are unable to reach you, and can only leave a message then please understand that it is your responsibility to remember your appointment dates and times to avoid late arrivals, missed appointments, and the cancellation fee.

If you don't give **24 hours' notice** to cancel your appointment a **cancellation/late reschedule fee will apply.**

- **Less than 24 hours' notice will result in a charge of the deposit of the reserved service amount.**
- **'No shows' will be charged the deposit of the reserved service amount.**
- **For appointments made within the 24 hour period, if you cannot make your appointment then the same charges listed above will be applied.**
- **If you have had two no-shows then a full payment is required before booking an appointment again.**
- **If a booking has been rescheduled for a third time, then the appointment must be cancelled and re-booked. No charge will be applied before the 24 hour period.**

Please note that by booking with BeautybyM, you are accepting our policy terms.

Our aim is to provide you with an excellent level of service and our policies help us achieve this. Thank you for viewing and supporting our policies criteria.

Thank you for understanding.